

PRESS RELEASE

Clearlake Capital Backed MYCOM Software Business Acquires OSI to Help Communications Service Providers Deliver and Manage Network Services

OSS Service Assurance Leaders Combine Performance and Fault Management to Deliver Integrated Service and Network Assurance for Communications Service Providers

TM Forum Live!, Nice, France – 3rd June 2014 – MYCOM software business, the leading independent provider of carrier-grade Service and Network Performance solutions, today announced that it has acquired OSI, a leading Fault Management and Service Impact provider, to extend and enhance its market leading Service Assurance product portfolio for Communications Service Providers (CSPs). MYCOM is backed by Clearlake Capital Group, a private investment firm. Terms of the transaction were not disclosed.

The acquisition brings together two well established businesses in adjacent sectors of the Telecom OSS Service Assurance market: MYCOM provides end-to-end multi-domain service and network performance management with its award-winning NIMS-PrOptima™ platform, and OSI provides umbrella fault and service impact management with its market-leading NetExpert™ platform.

“MYCOM Group continues to grow from strength to strength, and today we have made a significant step forward in our ability to provide our customers with advanced solutions that help them meet their business objectives rapidly and efficiently,” said Siamak Sarbaz, MYCOM Group Chairman and Founder. “The combined MYCOM/OSI product portfolio, our continued commitment to significant R&D investment in Service Assurance software product innovation, and our enlarged combined customer base across wireless and wireline providers will enable us to better serve our customers and meet our growth goals.”

“Network and Service Quality are the fundamental contributors to customer experience, loyalty and churn,” added Payam Taaghjol, CEO of MYCOM software business. “Our mission is to simplify Service Assurance so that the very platforms that our customers implement to manage their complex networks do not add even more complexity. We want to deliver pre-integrated, fully automated service assurance solutions, rich with telecom expertise that correlates services to network resources and unlocks valuable network intelligence.”

Common to both companies’ product strategies is the management of multi-vendor, multi-technology, multi-domain network equipment elements within a unified system. In addition,



both companies' platforms are highly scalable and flexible, embedding telecom-specific capabilities and efficient automation.

"The intelligent analysis and automation from both companies will enable MYCOM to realize its concept of building a Service Assurance solution that provides real time visibility of Service Experience and autonomously optimizes Network and Service Quality," added Mounir Ladki, President and CTO of MYCOM software business. "This is a key requirement of our customers as they strive to enable more digital services with differentiated experiences over their heterogeneous converged networks."

Clearlake Partner and Co-Founder Behdad Eghbali said, "We are excited to continue to back MYCOM in the next stage of its evolution as it acquires OSI. MYCOM and OSI are highly complementary in terms of combining two best-of-breed, highly differentiated communications software offerings, and thus we are confident the acquisition of OSI uniquely positions MYCOM to effectively address the growing OSS needs of the combined customer base."

Mooreland Partners served as financial advisor to the seller, and Wells Fargo Capital Finance provided financing for the acquisition.

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About MYCOM

MYCOM is the leading independent provider of carrier-grade Network and Services Performance Management and Advance Engineering Services to the world's largest Communications Service Providers. Its products, services and 700 staff are focused on delivering advanced network performance intelligence that enables CSPs to optimize networks, govern suppliers, rapidly launch new technology and services, and deliver high quality customer experiences.

MYCOM's NIMS-PrOptima™ product is used every day by thousands of engineers to provide near real-time, end-to-end and deep insight of Access, Backhaul, Core and Service Networks with out-of-the-box support of all major technologies, domains and equipment vendors. MYCOM's independent Engineering Services team has successfully partnered with leading CSPs for more than 15 years to deliver radio and core network design, planning, optimization, implementation and testing services. MYCOM's comprehensive knowledge and expertise is encapsulated in its products.

MYCOM was founded in 1997 and is privately-owned with 11 offices across Europe, Middle East, Asia and the Americas. Further information about MYCOM can be found at www.mycom-int.com.

About OSI

OSI is a global provider of Operations Support Systems (OSS) solutions for Communications Service Providers. OSI's flagship NetExpert® platform provides visibility and service assurance for the largest service providers in the world, as well as innovative providers of next-generation services such as LTE. With worldwide presence through sales offices and local partners, OSI has established its leadership in product and service innovations since its founding in 1989. For more information, visit <http://www.osi.com/>.

About Clearlake Capital Group



Clearlake Capital Group, L.P. is a private investment firm focused on private equity investments such as corporate divestitures, recapitalizations, buyouts, reorganizations, and other equity investments. Clearlake seeks to partner with world-class management teams by providing patient, long-term capital and operational expertise to invest in dynamic businesses. Clearlake currently manages approximately \$1.4 billion of equity capital, and Clearlake's founding principals have led over 70 investments totaling more than \$3 billion of capital in sectors including business services, communication, consumer products/retail, defense/public safety, energy/power, healthcare, industrials, media, and technology. For more information, please visit www.clearlakecapital.com.

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